

Brandi Krall, CPS Board Member



The California Paraoptometric Section is interested in having more volunteers serve on the section's board. Please join us in developing useful programs for our members, and to spread the word by recruiting new CPS members! Contact Kim Pantel for more information at khym@hotmail.com.



CPS Update

WELCOME! New CPS Members

Gloria Alcala
Jayme Allen
Nannette Andrade
Beatriz Angel
Jacque Babb
Vicky Badhesha
Adriana Beltran
Jennifer Bronson
Laura Burgess
Mardy Contreras
Emily De Cremer
Nicole Delucchi
Lori Fry

Jackie Gaytan
Mary Ellen Gonzalez
Angela Guzzeta
Regina Hanson
Joyce Harris
Kimberly Hawkins
Serena Jellison
Maricela Jimenez
Teresa Julao
Farrah Kuenzi
Maggie Lednum
Amanda Lopez
Lisa Luca Dello

Renaldo Mandi
Jessica Mendoza
Stephanie Montano
Nicole Mueller
Diane Obelleiro
Grace Orozco
Yolanda Ortiz
Rachelle Osbrink
Helen Phan
Adrienn Pollak
Jerome Reduta
Jody Renner
Nicole Rieshel

Janette Rivera
Andrea Rodriguez
Maria Rubio
Linda Santillan
Jenny Shipley
Mindy Sturrock
Jennifer Taylor
Marilyn Woo
Helga Wurth
Ana Yulo

CPS MEMBER SPOTLIGHT: LUIS OSPINA

Luis Ospina has been a member of the California Paraoptometric Section (CPS) for three years. For the past five years, Luis has worked at the Southern California College of Optometry (SCCO) Eye Care Center as the medical records coordinator and HIPAA (Health Insurance Portability and Accountability Act) compliance officer. Luis has experience in law and holds a foreign bachelors degree, which has been certified by an accredited agency. He holds a certification as a HIPPA professional in both privacy and security. He also holds a certificate in business administration from the University of California, Irvine.

When asked how he first got into the field of paraoptometry, Luis says, "I've been always interested in the health care field; the industry is always evolving and provides the opportunity to help people with real needs. Because of my background in law, there was an opening as compliance officer and I applied for the job here at the SCCO." Luis gained most of his experience through on-the-job training and other training programs at local colleges.

When asked what he enjoys most about his job, Luis says its "the opportunity to help people (patients, providers and agencies) with their needs. I enjoy researching for law updates that eventually will become part of our protocols here at the clinic. I also enjoy writing policies and guidelines for faculty and staff to follow."

So what is a typical day like for Luis? He starts his day by checking requests for medical information or any other requests from patients, doctors, or agencies. "I take care of the most

urgent matters, by reviewing the files and consulting with the doctors," he explains. The next step is to prepare all medical records for upcoming patients. "Since we are still handling paper charts, I make sure that all files are pulled and given to the front service for updates," Luis adds.



Luis Ospina

One of Luis' responsibilities as compliance officer is to make sure that Protected Health Information (PHI) is properly handled and that privacy and security protocols are followed by faculty and staff. "I go around the clinic randomly to enforce procedures on workstation use and password management," Luis says. "I handle subpoenas from attorneys, state and federal agencies and courts for cases involving our patients. I also deal with workers compensation and school districts reps regarding PHI issues. I run reports on compliance issues (chart completion, data integrity) that are submitted to management for review. Since we are now on an EMR system, I scan documents and perform quality control on scanned images." Luis also serves as an interpreter for Spanish-speaking patients.

Outside of work, some of Luis's hobbies include mountain biking and reading on topics such as politics, finance and the environment. He also attends classes two nights a week at Santiago Community College. He enjoys volunteering in his community by donating platelets bimonthly to patients at the City of Hope Hospital. And he volunteers with the American Diabetes Association assisting with patient education.